

SLTC AIRHALL/BUBBLE BOOKING RULES 2023-2024

1. Members may play a maximum of 3 x 'Peak' hour slots per week as well as a maximum of 3 x 'Off-Peak' hours. Usage is reset each Monday

Q: Why can I only play 3 x 'Peak' hours per week?

A: In the interest of our fair use policy to ensure that all members have access to this popular indoor facility. It is important that the policy is simple and easy to remember, calculate and enforce. You can also play a **further 3 times Off-Peak** or unlimited play on outdoor courts.

2. PEAK HOURS:

Monday, Tuesday, Wednesday, Thursday: 9am - 9pm

Friday: 9am - 8pm

Saturday, Sunday: 8am - 6pm

3. Courts will generally be released for booking on the hour, 7 days in advance

Q: Why are courts only released 7 days in advance?

A: In line with the clubs standard booking process, this ensures all paid-up members will be in with a fair chance of booking the courts at same time.

4. All courts must be booked in advance. When booking courts online or in the lobby all playing members' names must be included in the booking

Q: Why do all names have to be included?

A: All names have to be included in the booking, so that the club can know who is on court, which is important for planning and communicating the 3 peak hour rule.

Q: What if my opponent cannot make our slot and I need to change my listed players?

A: It is the responsibility of the booker to ensure that all players who play in that time slot are listed correctly.

Q: What if I need a last-minute sub for an opponent?

A: To ensure fair use of the bubble, people who are asked to sub will not go over their 3rd peak hour in the bubble.

5. Members must use GPS check-in on the website or system on-site in the club lobby to check-in and confirm court usage. This can be done within 30 minutes before or 1 hour 30 minutes after. Any of the named players can check-in

Q: Why do members need to check-in?

A: Members need to check-in when they arrive in order to show their fellow members that the court is being used at that time and is not bookable. Not signing-in may cause a 'no show' or 'cancellation' flag on your account, 3 of which will mean an infringement (see below).

6. Coaches will appear on the booking system as "Coach Jane Smith"

Q: Why do coaches names need to appear on the booking system?

A: To provide transparency to members.

7. The Tennis Committee may reserve the courts for specific events from time to time e.g. Club Championship Finals, Interclub League matches

Q: Why would the Tennis Committee reserve courts for specific events?

A: If the weather is unplayable outdoors, championship match finals may have to be played indoors and where 11 courts are required to run Club events. Likewise, if outdoor courts are unplayable, League matches may have to be played indoors. This will be monitored closely and every effort will be made to play outdoors.

8. Members are not permitted to reserve a court in advance to play with a guest

Q: Why can't I bring a guest to play indoors?

A: Indoor courts are for the use of members only.

9. Indoor courts cannot be booked for single player practice during peak times

Q: Can I bring a bucket of balls or a ball machine indoors and practice on my own?

A: Yes, during **Off-Peak hours** to remain consistent with our fair use policy.

10. A member cannot play in two consecutive time slots on indoor tennis courts during peak hours, even if the time slots are booked by another member or an opponent in singles or separate players from a doubles' partnership

Q: Can I play for two consecutive hours Off-Peak?

A: Yes, this is part of our fair use policy to ensure this resource is used as frequently & fairly as possible.

11. Failure to cancel an indoor court booking within 48 hours of the time slot will lead to forfeiture of court booking fee unless the slot is re-booked by another member

Q: Why do I lose my money if I've cancelled my slot?

A: As the Airhall is in high demand, the court will almost certainly be rebooked, if, however, it's not rebooked, the booking fee will be lost – in the interest of fairness to members.

12. It is not permitted for members to book a court under any other members name, (for example, parents should not book a court under their child's name if they intend to use the court themselves or under their name if the court is to be used by their child)

Q: Why can't I book a court under someone else's name if I intend to use it myself?

A: This is part of the clubs' fair use policy and is in the interest of transparency for all staff and members.

Q: What if I want to book a court for my child after 6pm?

A: In line with the clubs standard rules, Junior members are not allowed book the bubble after 6pm. However, **Designated Juniors** are allowed to book and play in the bubble after 6pm.

Q: Who is a Designated Junior?

A: A Designated Junior is a junior member granted senior status based on their level as agreed by the management committee.

BOOKING COSTS:

Cost for Peak Hours: €4

Cost for Off-Peak: €2

Cost of floodlights for all courts are €5 per hour and must be paid separately using the designated membership card swipe readers for the court floodlights. These swipe boxes are located in the squash corridor before gym doors.

ETIQUETTE:

Please arrive on the hour for your allocated slot. When weather permits, wait outside the Airhall until your allocated time slot.

Please wait for a break in play before crossing to get to your court.

Please be mindful of other players and keep noise level down.

INFRINGEMENTS:

Ideally, these rules would be self-regulating, however, repeated offending or failure to adhere to the booking rules or infringements of same will, unfortunately, result in the following sanctions.

We encourage members to report anyone they witness or believe is abusing the Airhall fair play rules, please email a designated monitored hotline: airhall@suttonltc.com

Infringement 1:

Caution by phone call

Infringement 2:

Member loses all indoor booking and indoor playing privileges for 1 week

Infringement 3:

Member loses all indoor booking and indoor playing privileges for 1 month.

Infringement 4:

Member will be subject of formal complaint for breach of club rules which will be referred to the Club Hearings Committee who may consider additional Sanctions

Q: Why do there have to be penalties for infringements?

A: No one wants sanction or caution or to be cautioned or sanctioned, so we would ask you to be mindful of the above booking rules in the interest of fairness to all members.

AIRHALL COACHING HOURS 2023/2024:

	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
OFF - PEAK		7am- 2 courts			
*ENJOY TENNIS				*11am-12noon	
JUNIOR COACHING	2pm- 1 court	2pm- 2 courts	2pm- 2 courts	2pm- 1 court	2pm- 2 courts
	3pm- 2 courts	3pm- 2 courts	3pm- 2 courts	3pm- 2 courts	3pm- 2 courts
	4pm- 2 courts	4pm- 1 court	4pm- 1 court	4pm- 2 courts	4pm- 2 courts
	5pm- 1 court	5pm- 1 court	5pm- 1 court	5pm - 1 court	

***Enjoy Tennis is a coaching scheme that allows the club to give back by giving adults from St Michael's House and Prosper House the opportunity to try out tennis**

****Schools Tennis will utilise the Airhall from time to time when the weather determines. Tuesday and Thursday 1-2pm only in certain winter months**